

PREMIUM RECYCLED PARTS

## Certificate of Limited Warranty:

Pete's Auto & Truck Parts, Inc, DBA Pete's Auto Parts ("Company") makes the following limited warranties as to the automotive parts ("Part(s)") sold by the Company to you, the original purchaser ("Purchaser") subject to the following conditions and limitations:

1. Tires are sold as-is and all sales are final. Should an installer find a problem with a tire, damaged tires may be exchanged within 2 business days of the invoice date. No exchanges or refunds on tires after 2 business days.

2. If a cut sheet is required for purchase, it is a "custom cut" and a final sale item with the exception of some problem with the part being found at the point of pickup or delivery. Custom cuts may not be returned because they have been specially cut and cannot be sold to another Purchaser (who may need more roof, etc.)

- 2. All other parts besides tires and custom cuts may be returned to the Company, in the condition they were purchased in, at the location where they were purchased, for any reason within the first 30 days after purchase, for a full refund of the purchase price of the Part(s), less Company's cost to ship or deliver the Part(s), if any.
- All Part(s) will be free of material defects and fit for their intended purpose for a period of 90 days from the date of purchase on the invoice ("Warranty Coverage Period.")
  The Part(s) must be installed within the first 30 days from the date on the invoice. Failure to do so voids this warranty.
- 5. If a Purchaser does not purchase a Labor Warranty, no labor shall be paid in any circumstance.
- 6. If the Part should fail within the Warranty Coverage Period, the Company, at its sole discretion, shall elect to: replace the Part(s) free of charge; repair the Part(s) free of charge; or refund the original purchase price. Note: parts may not be just returned for credit, Purchaser must inform Company of the problem and the diagnostics BEFORE removing the part from the vehicle. Failure to do so voids this warranty. No refunds will be given for parts not given a chance to be diagnosed and repaired beforehand.
- 7. The Company offers extended part and labor warranties which are available to purchase before taking possession of the Part(s.) Once the Purchaser has possession of the Part(s) via pickup, delivery or shipment, no warranty may be added or refunded.
  - a. Gold Warranty: Warranty Coverage Period for the Part(s) shall be extended to cover 365 days (one year) from the date of purchase on the invoice.
  - b. Platinum Warranty: Warranty Coverage Period for the Part(s) shall be extended to cover 1,095 days (three years) from the date of purchase on the invoice.
  - (If no labor warranty is purchased, no labor will be paid out on the Gold (one-year) and Platinum (three-year) warranties, they simply extend the part coverage.)
  - c. <u>Labor Warranty</u>: Labor Warranty Coverage Period shall be 90 days from the date of purchase on the invoice unless an extended warranty (Gold or Platinum as described above) is purchased and shown on the invoice, in which case Labor Warranty Coverage Period is extended to the purchased period, either 365 days for Gold or 1,095 days for Platinum. Payout after replacement is equal to five (5) times the cost of the labor warranty, for example, \$200 cost = \$1,000 payout, \$150 cost = \$750 payout. Payout shall be in the form of a company check written out to Purchaser and mailed within five (5) days of the Company's receipt of the original Part(s.) (Should the Company determine Part(s) with a Labor Warranty should be repaired, the Labor payout shall be the Purchaser (or installer) internal labor rate at
  - Chilton labor book hours. If no Chilton labor book hours are available, MOTOR labor book hours will be used. Company reserves the right to repair vs replace.) In the event a part is replaced and/or a Labor Warranty claim is authorized during the Warranty Coverage Period, the Warranty Coverage Period remains the same on the replacement Part(s) as the original, a new Gold or Platinum Warranty on the replaced or repaired Part(s) to extend the coverage must be purchased if desired and a new Labor Warranty may be purchased on the replacement part. For example, Part(s) purchased 1/1/24 with a Gold Warranty replaced 5/30/24 are covered until 12/31/24. If a
    - Gold Warranty is purchased 5/30/24 for the replacement part, it is then covered until 5/29/25. If no Gold Warranty is purchased on the replacement coverage ends 12/31/24.
- 9. Part(s) sold may or may not include accessory parts; any accessory parts are left on for convenience and are not covered under this warranty in any way.
- 10. Improper installation or failure to complete installation according to manufacturer specifications voids this warranty. Company may require proof of proper installation and maintenance. Proper installation requires but is not limited to:
  - All technical service bulletins (TSBs) relevant to the vehicle must be read and taken into account. Failure to complete service bulletin items voids this Warranty. If there is a TSB designating the replacement and/or relearn of the part, Purchaser is responsible for performing said actions.
  - Cooling systems must have proper capacity and must be flushed and filled with new fluid upon installation; proper fluid levels maintained at all times thereafter;
  - Engines must have new oil and filter installed upon installation and at manufacturer specification thereafter; proper fluid levels must be maintained at all times;
  - Purchaser should replace accessories such as but not limited to the water pump, gaskets, belts, hoses, front/rear seals, thermostat, ignition components, etc.;
  - Transmissions must have new seals, filters, gaskets, and proper type and amount of fluids upon installation and maintained at all times thereafter;
  - Front/Rear axles and carrier must have new fluid and gaskets upon installation and maintained at all times thereafter;
  - Timing belts/chains/components from engines with 90,000 miles or less are covered under this Warranty, timing belts/chains/components from engines with more than 90,000 miles are not and must be replaced upon installation; lack thereof may void this Warranty. If a motor with more than 90,000 should fail due to the purchaser not replacing the timing components at installation, the warranty is null and void. Proof of timing components purchased may be required.
- 11. Engines are warrantied against cracked cylinder blocks or heads, bad camshafts or crankshafts, excessive smoking, and are in good working order unless otherwise stated. Accessory parts left on the engine are for convenience and are not warrantied or covered under this Warranty and may void the Warranty if leaving same on or in place constitutes improper installation. It is the Purchaser's responsibility to ascertain which components should be swapped or replaced.
- 12. Lack of manufacturer recommended maintenance or proof of such voids this Warranty. Company requires Purchaser's save any and all receipts for installation.
- 13. Lack of diagnostic equipment may void this Warranty if Purchaser cannot provide diagnostic codes and/or cannot flash/reset/etc. they must bring the vehicle to a business that does or forfeit the warranty. It is the Purchaser's responsibility to provide the information while the part is installed in the vehicle.
- 14. Purposeful or accidental damage to the Part voids this Warranty. Should there be visible damage to the Part or a question of purposeful or accidental damage to the Part, the burden of proof is on the purchaser. No Warranty will be paid out, no Part will be replaced, and/or no refund will be issued if the Part(s) have been damaged/compromised/installed and/or removed improperly. This includes but is not limited to overheating or low oil in engines and transmissions.
- The Company may require an inspection to verify proper installation; it is the Purchaser's responsibility to make the vehicle and diagnostic tools available for Southwest Inspection Service or another reputable inspection company within five (5) days. Should the inspection show this Warranty was invalidated in any way, Warranty is void.
- Any non-standard use, improper use and/or abuse, including but not limited to commercial use, fleets, plow trucks, hotrods, dune buggies, conversions, off-roading, racing, neglect, towing (unless the vehicle is equipped for towing from the manufacturer and within specifications,) careless handling, or modifications voids this Warranty.
- 17. This Warranty expressly excludes any incidental or consequential damages, including but not limited to those related to or arising from material defects in Part(s) or labor, towing charges, rental vehicle use or charges, lay-up time, loss due to downtime, labor, transportation, tools, reimbursement for Purchaser's time, fluids, etc.
- This warranty is null and void if failure is caused by or related to a collision, fire, theft, vandalism, riot, explosion, lightning, earthquake, windstorm, hail, water, freezing, or flood.
  Cores turned over to the Company become the Company's property. Purchasers must retain cores until they are sure they will not be needed. Once the Company has
- possession of a core it is processed as soon as possible and it will not be returned to the Purchaser. Should a Purchaser return a part they forfeit their core. 20. No right or interest in this Warranty may be assigned without the prior written approval of Company. This Warranty may be transferred to another person or company by the
- original Purchaser requesting that in writing, including the invoice number.
- 21. This warranty shall be governed under State of Michigan law, and any action arising out of this warranty must be filed in the Ottawa County Court, Hudsonville, MI. NO OTHER WARRANTY TO PURCHASER FROM SELLER IS EXPRESS OR IMPLIED. SELLER SPECIFICALLY DISCLAIMS THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THE FOREGOING WARRANTIES ARE GIVEN IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, IN FACT OR BY LAW, OR ARISING BY REASON OF CUSTOM OR USAGE IN THE TRADE OR BY COURSE OF DEALING, INCLUDING, WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. To file a Warranty Claim: visit, text or call Company: Pete's Auto Parts, 2544 Port Sheldon St., Jenison, MI 49428, 616-669-6592, www.petesauto.net

This recycled part was provided by a professional automotive recycler that participates in the ARA Gold Seal Certified Automotive Recycler Program and agrees to abide by the program's code of ethics. If you feel that Pete's Auto & Truck Parts, Inc. has failed to deliver on a promise please call the ARA Customer Complaint Hotline at 888-385-1005.